

WEBINAR #8

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Genesis Reonico
Founder & Lead Coach







TODAY'S TOPIC:

CUSTOMER SUPPORT HELPDESK



















We Will Focus On The Following











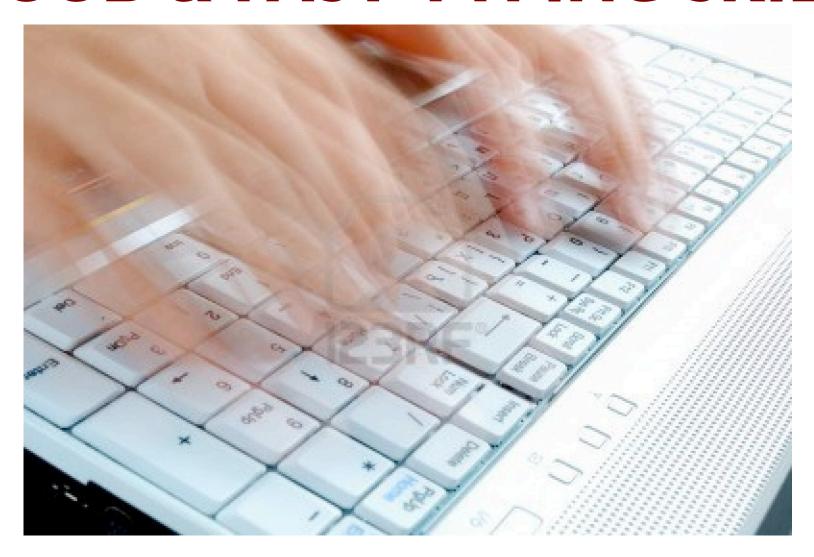
LET'S TALK ABOUT SOME KEY COMPETENCIES FOR THIS TYPE OF JOB







GOOD & FAST TYPING SKILL







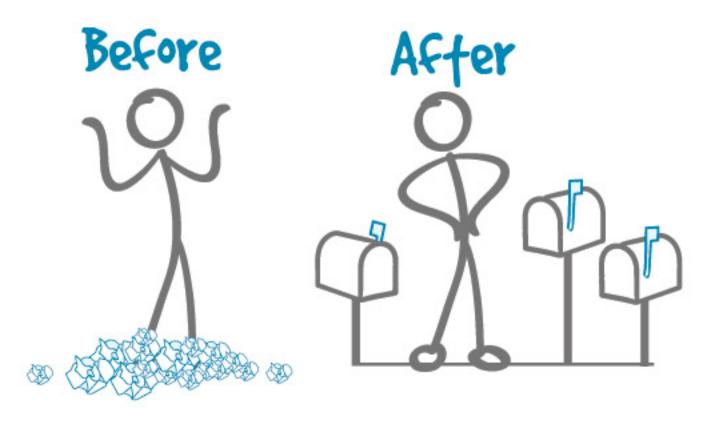
GOOD ORAL AND WRITTEN COMMUNICATION SKILLS







GREAT IN MANAGING, ORGANIZING & RESPONDING TO EMAILS & CHATS







WILLING TO LEARN NEW THINGS EVERDAY











A GOOD WORKING MIC AND HEADSET











FAST ENOUGH COMPUTER INTERNET CONNECTION











USE AND HAVE ACCESS TO THESE TO HELP YOU STAND OUT





Infusionsoft.





ONE VERY IMPORTANT CHARACTERISTIC





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